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Regular meetings of the Board of Commissioners are held the first and third Wednesdays of every month at 7:00 p.m.

Public comment is always welcome.

Commissioners:
Mike Johnson
Thomas McGrath
Thomas Rainville

General Manager:
Jim Voetberg

Editor/Designer:
Lisa Wolfson

Big Gulch Treatment Facility Receives Award for Outstanding Performance

The State of Washington Department of Ecology has identified Mukilteo Water and Wastewater District's Big Gulch Wastewater Treatment Facility as a recipient of the "2013 Wastewater Treatment Plant Outstanding Performance" award. MWWD received a congratulatory letter from the DOE on June 23rd.

There are approximately 300 wastewater treatment plants in the state, and MWWD's WWTF is one of 125 treatment facilities that received full compliance with the National Pollutant Discharge Elimination System permit last year. The Big Gulch treatment facility achieved compliance for effluent limits, monitoring and reporting requirements, spill prevention planning, pretreatment, and overall operational

demands of the NPDES permit.

Heather Bartlett, DOE Water Quality Program Manager said in her letter, "It takes diligent operators and a strong management team, working effectively together, to achieve this high level of compliance. It is not easy to operate a wastewater treatment plant 24 hours a day, 365 days a year, without violations." And that is exactly what our employees have done.

General Manager Jim Voetberg said this award recognizes the hard work and diligence of all our employees, and is indicative of the dedication and commitment to excellence that the District provides to our valued customers.

It was Great to Meet You!

On May 10th the Mukilteo Water and Wastewater District participated in the Touch-A-Truck event hosted by the City of Mukilteo. There were vehicles from the City, the State of Washington, and various utilities, disaster relief, and public service agencies. There were fire trucks, ambulances, and even a SWAT armored car. Of course we were also there with the District's 48,000 lb. Vac-Con sewer jetting and cleaning truck. MWWD was represented by Jared Alexander, Water

Quality Technician, and Darin Janda, Wastewater Treatment Facility Lead.

Wastewater Treatment Facility Lead Darin Janda noted all the children running from one truck to the next were fun to watch and everyone seemed to have a good time. It was great being able to meet and talk to all of the people who we are honored to serve. Cooperative weather made the occasion even nicer. We look forward to seeing you next year.

Would you like to do business with us?
Mukilteo Water and Wastewater District is a participating public agency of MRSC Rosters.



Go to www.mrscresters.org for more information.



Maintaining the Area Around Water Meter Boxes

Author: Brian Munson, Utility Services Lead

The water meter for your property is located within a utility right-of-way or easement. Many homeowners choose to landscape this area and therefore need to be aware of the clearance regulations required for adequate access to the water meter.

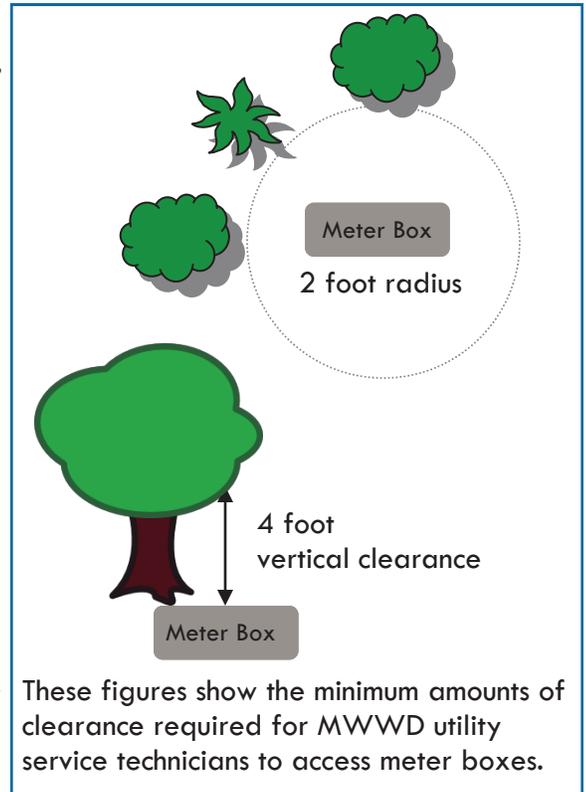
MWWD Utility Service Technicians often find plants, trees, or natural vegetation obstructing the water meters. This includes the root systems of both small and large plantings.

Since the water meter needs to be accessible by district utility staff at all times, it is important to keep plants trimmed back and to never

place items (such as vehicles, boats, garbage cans, recycle bins, firewood, brush, gravel, or landscaping bark) over the water meter.

When maintenance of the meter area becomes necessary, MWWD will mail the property owner a letter requesting the area be cleared. The property owner will be given adequate time to respond to the matter. If the request to clear the meter area has not been addressed by the next billing, MWWD will clear the area – but remember we are professional utility service technicians, not landscapers.

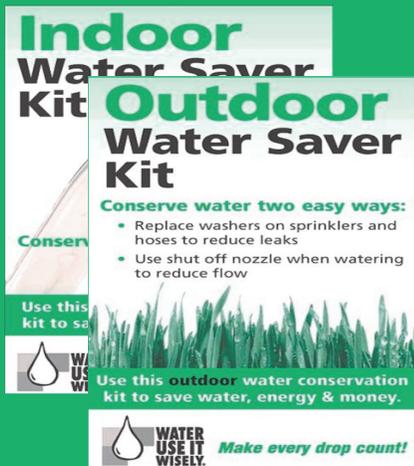
Cooperation from our customers in this matter is greatly appreciated, as it directly affects the responsible use of District time and money. Thank you!



Water Saver Kits Available

We have plenty of indoor and outdoor water saver kits. Come by the District office to pick one up for your home.

“There are a number of ways to save water, and they all start with YOU.”



Notifying Customers about Shutoffs

Author: Liz Greene, Administrative Assistant/Receptionist

On January 1st of this year, the District phased out the practice of physically placing tags on homes with delinquent balances prior to shutoff. Instead of a door tag, a “Notice of Termination” is mailed to owners and “resident” tenants who receive duplicate billings. All customers who have signed up for Doxo will also receive mailed notices. A \$20 fee is charged to the account at this time. *This is the final notice before shutoff.* If you are a property owner or authorized agent who has not opted for duplicate billing to your tenant, please be aware your tenant will not receive a Notice of Termination. It is the property owner’s responsibility to notify tenants. Please feel free to contact us for information regarding duplicate billing.

Did You Know ...

Wastewater collected from your house is not only from the toilets, but also from showers, dishwashers, sinks, and your clothes washer.

